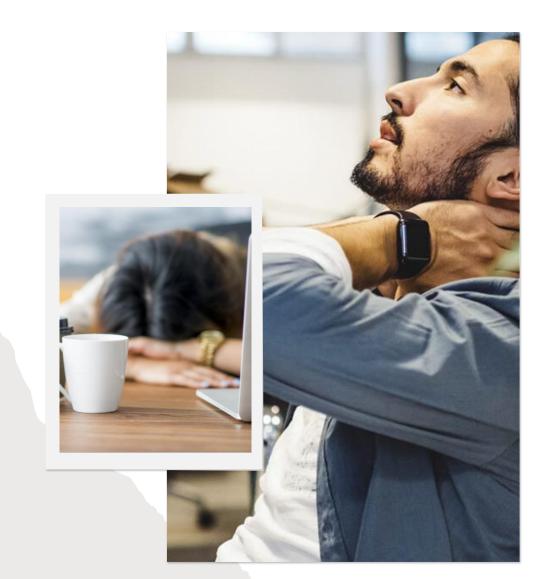
BUSY TO BURNOUT AND BACK: How changing your viewpoint can change your life



LET'S TALK

- What is burnout
- What does it look like
- Symptoms and setting
- Where did it come from
- Busy to Burnout and Back



3

The World Health Organization defines burn-out as:

"Burn-out is a syndrome conceptualized as resulting from chronic workplace stress that has not been successfully managed. It is characterized by three dimensions:

- feelings of energy depletion or exhaustion;
- increased mental distance from one's job, or feelings of negativism or cynicism related to one's job; and
- reduced professional efficacy.

Burn-out refers specifically to phenomena in the occupational context and should not be applied to describe experiences in other areas of life."

WHAT DOES BURNOUT LOOK LIKE

Physical and emotiona	ıal	emotion	and	Physical	•
-----------------------	-----	---------	-----	----------	---

Exhaustion

• Constant annoyance, frequent colds or fevers, headaches and body aches, unexplained absences and increased sick days

Cvnicism •

- Uncharacteristic disengagement
- Delayed projects/tasks, missing deadlines, sudden change in interactions with others- quiet, increasingly negative, avoiding others, distant

Inefficiency

- Decreased productivity or quality of work
- Spending time on non-work matters- social media, shopping sites, or taking extended breaks in order to avoid work





SYMPTOMS OF BURNOUT

- Having a negative or critical attitude at work
- Dreading going into work and wanting to leave once you're there
- Having low energy and little interest at work
- Having trouble sleeping
- Being absent from work a lot
- Having feelings of emptiness
- Experiencing physical complaints such as headaches, illness, or backaches
- Having thoughts that your work doesn't have meaning or make a difference
- Being irritated easily by team members or clients
- Pulling away emotionally from colleagues or clients
- Feeling that your work and contributions go unrecognized
- Blaming others for your mistakes
- You are thinking of quitting work or changing roles

WHO'S THE BLAME? The canary or The coal mine



WHERE DOES BURNOUT COME FROM

- 1. Unmanageable workload
- 2. Perceived lack of control
- 3. Little reward or recognition
- 4. Unsupportive workplace
- 5. Lack of fairness
- 6. Values mismatch

UNMANAGEABLE WORKLOAD

BUSY

Resources Demands \bigcirc Muntantantantantanta WORKLOAD IN BALANCE

"It doesn't make sense to hire smart people and tell them what to do; we hire smart people so they can tell us what to do." -Steve Jobs

PERCEIVED LACK OF CONTROL

LACK OF REWARD OR RECOGNITION

4 A'S OF CIVILITY

Acknowledgement

Saying or doing something that recognizes another person's presence. It could be as simple as smiling or wishing them a good morning.

Acceptance

Explicitly or implicitly welcoming a person into your conversation, group or project.

Civility

Accommodation

Modifying your activities or space in ways that helps another person participate or to work more comfortably or effectively.

Appreciation

Expressing thanks for another person's contribution or expressing admiration for the quality of that contribution.

UNSUPPORTIVE WORKPLACE

×



LACK OF FAIRNESS

Can present in many ways, including:

- Bias
- Favoritism
- Mistreatment by coworker/supervisor
- Unfair corporate policies
- Unequal compensation

VALUES MISMATCH

15

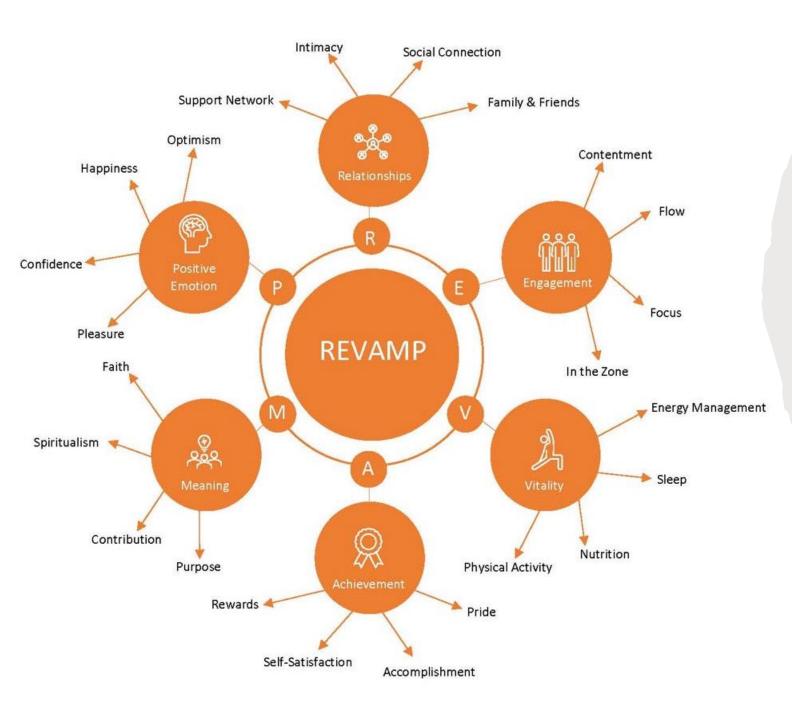
What's Your WHY?

FINDING YOUR Why

- 1. Identify what you care about
- 2. Reflect on what matters most-values
- 3. Recognize your strengths and talents
- 4. Test it out- volunteer
- 5. Imagine where you will be in 5 years
- 6. Practice gratitude
- 7. Look to people you admire







REVAMP-ing YOUR WORK/LIFE BALANCE

REVAMP

Relationships

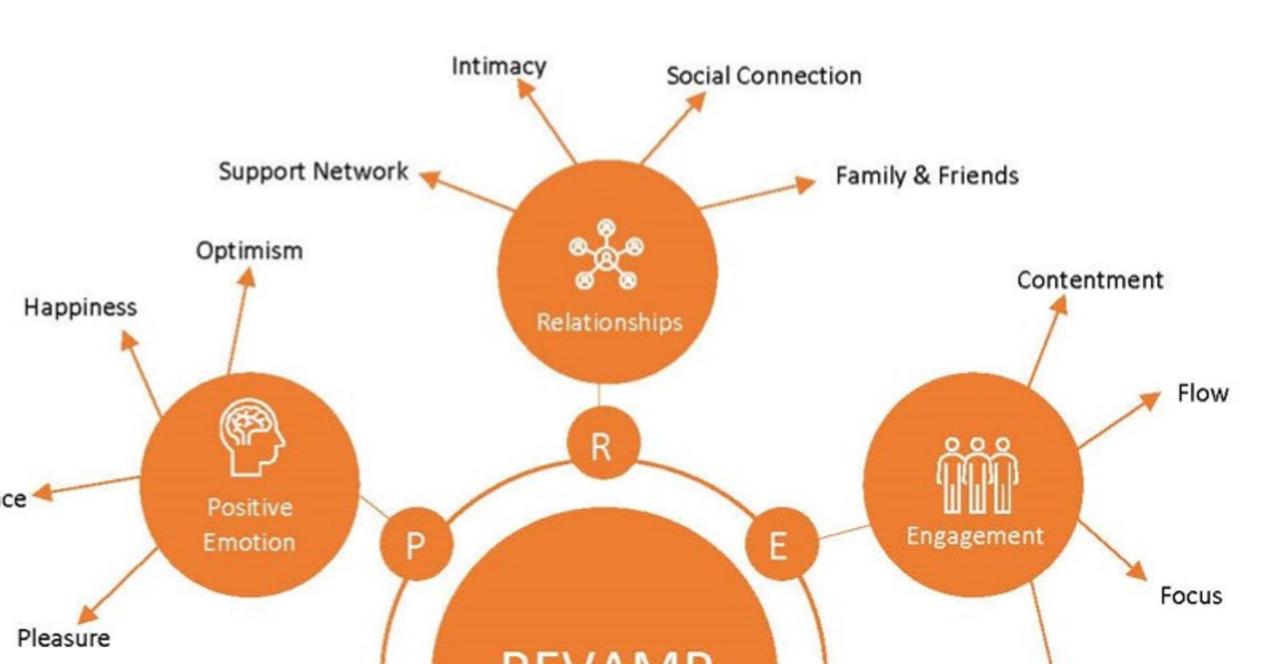
Engagement

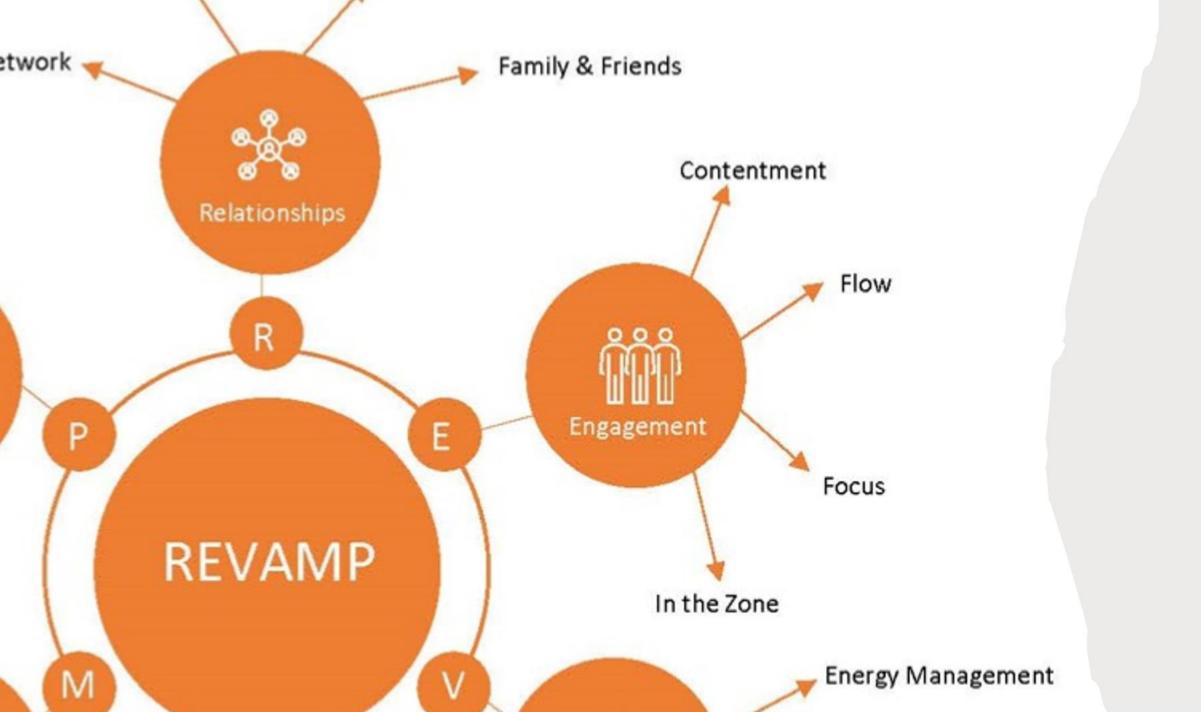
Vitality

Achievement

Meaning

Positive Emotion

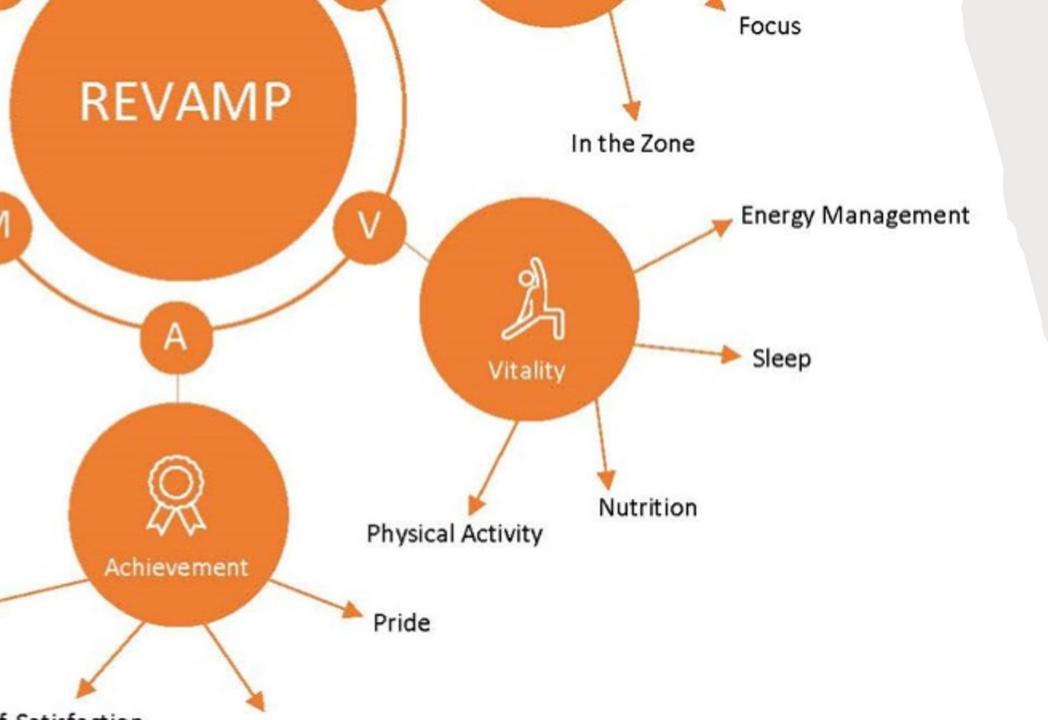




Y(

<u>R</u> R

E



<u>REV</u>

Relat:

Enga

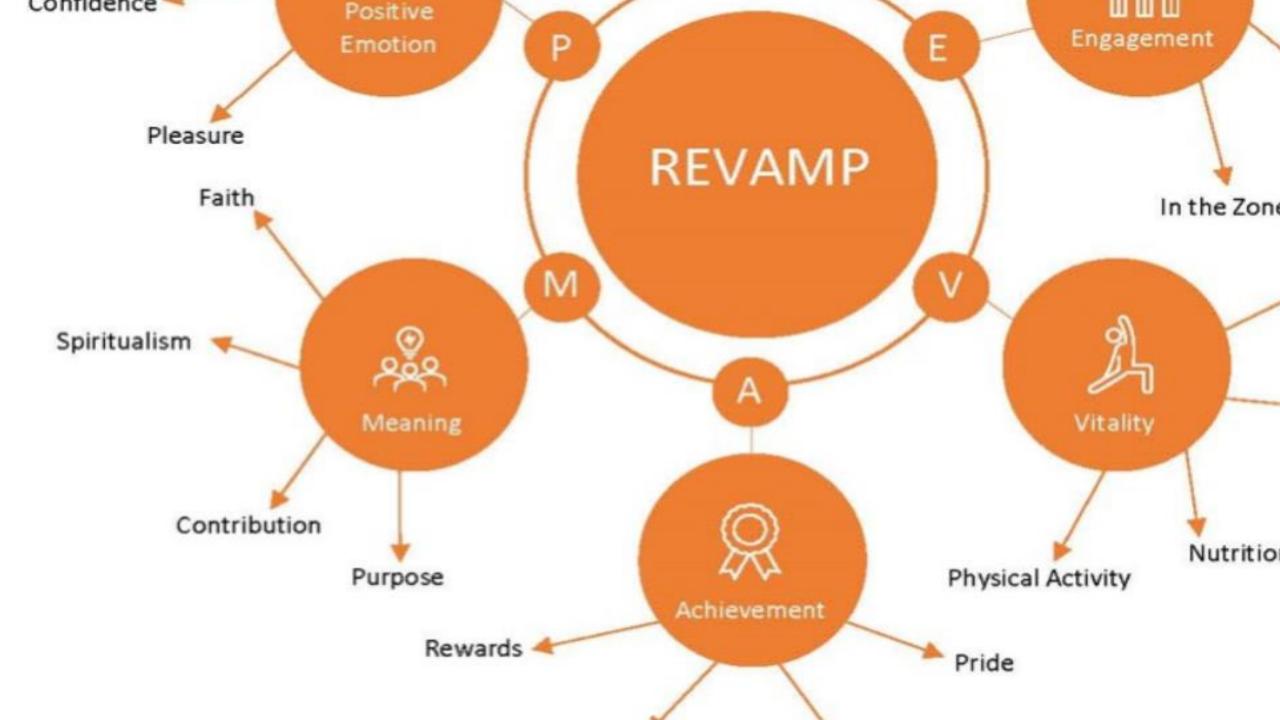
Vitali

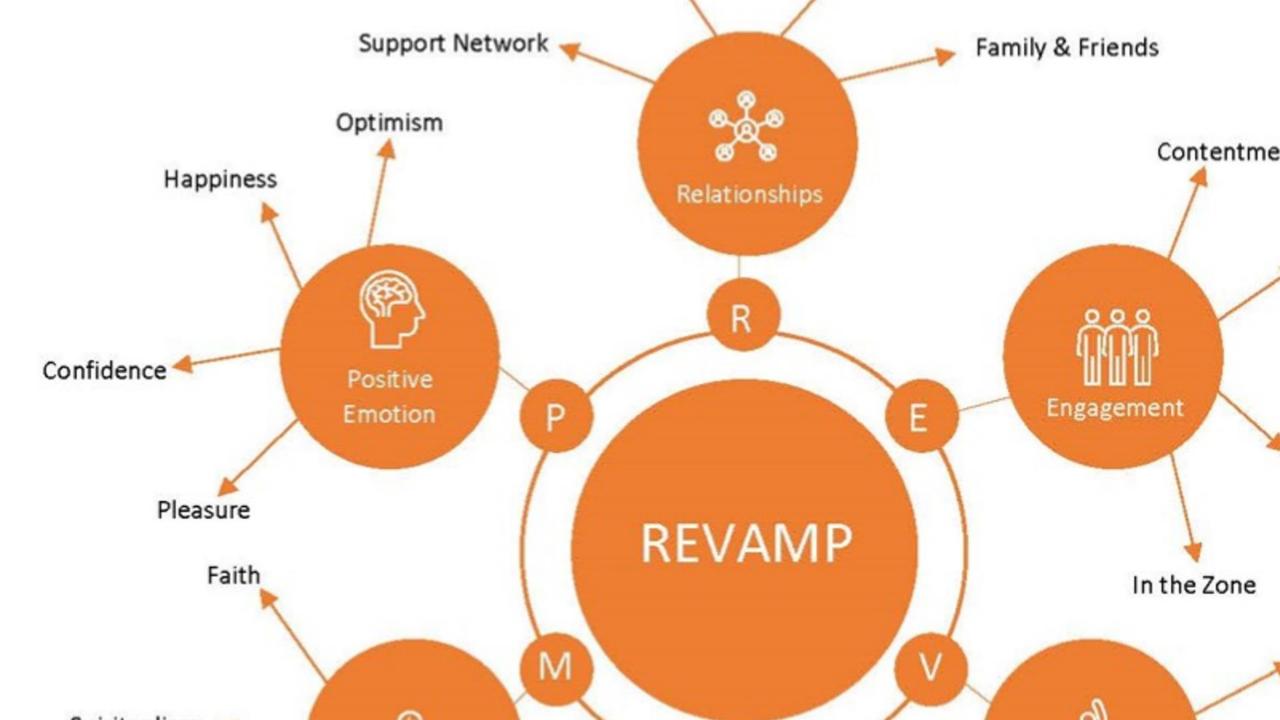
Achie

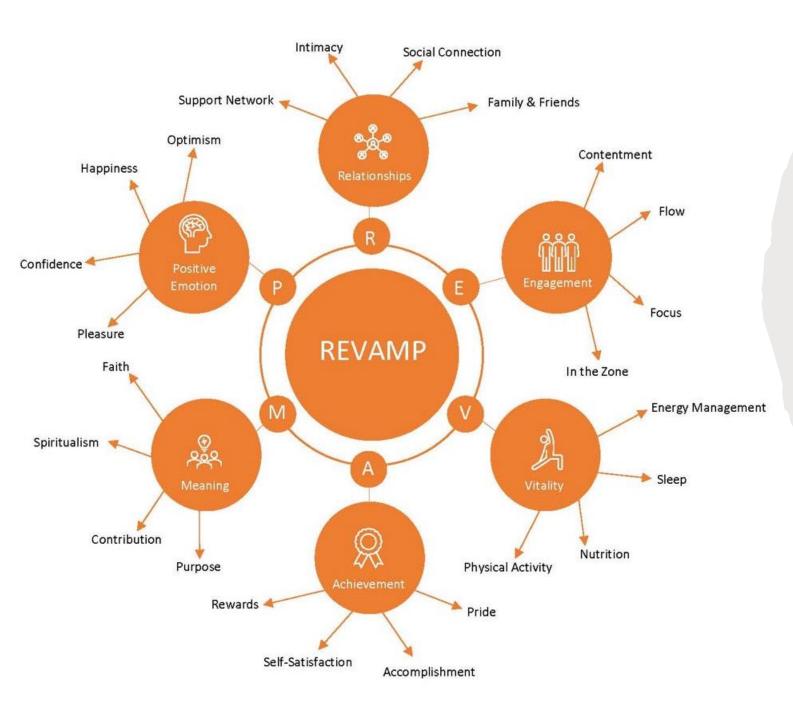
Mean

Positi









REVAMP-ing YOUR WORK/LIFE BALANCE

REVAMP

Relationships

Engagement

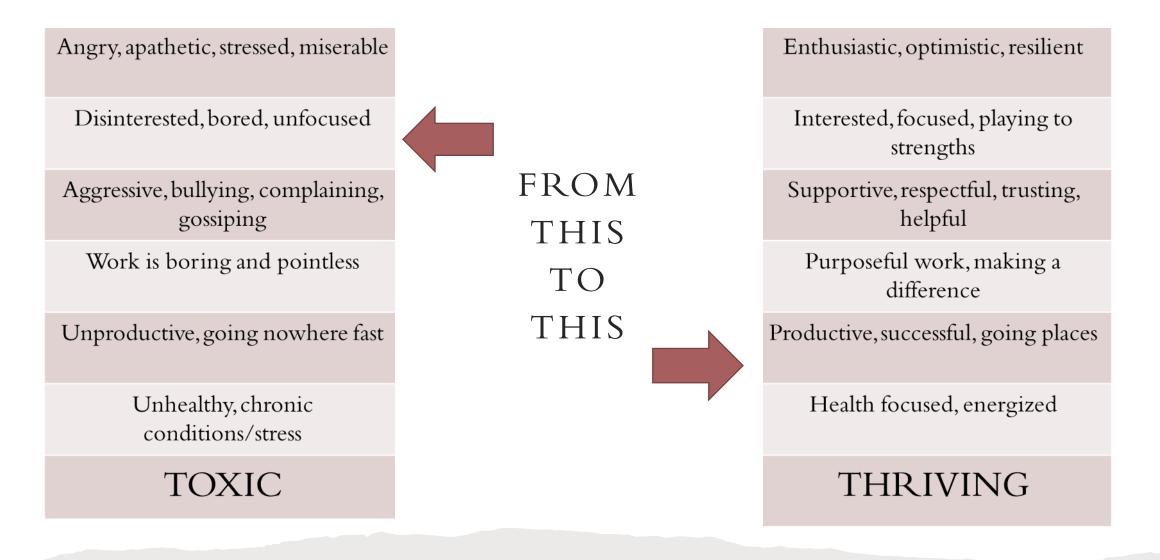
Vitality

Achievement

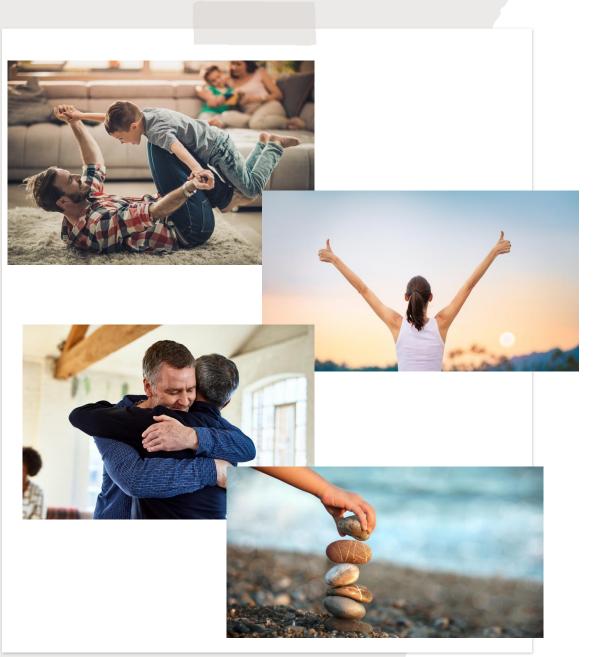
Meaning

Positive Emotion

REVAMP-ing MOVES YOU



27



MY WISHES FOR YOU

Find your purpose and use it to find something that inspires and challenges you so that you live a life filled with joy, love and laughter.



THANK YOU FOR BEING HERE

Abby DiPasquale, MPH, MCHES adipasquale@memun.org