**BIO:**

Warren Jones is a **Senior Director in Santander US Fraud Operations leading a highly talented and experienced Fraud Strategy and Analytics Unit**. During his more than 13 years with Santander US, Warren has spent time in a number of first and second line roles across Financial Crimes Technology, Card Fraud Analytics, Identity & Authentication, Operational Fraud Risk Management, and Digital Consumer Compliance. In his current capacity, Warren and his team own the development and execution of a strategic fraud prevention plan which includes ownership of fraud model and rule strategies implemented across the Retail, Business, and Commercial Lines of Business covering new account originations, omni-channel customer authentication, and payment fraud transaction monitoring. Warren has a broad perspective of Financial Crimes across industries by spending time on the Consumer Banker’s Association (CBA) Fraud Management Committee, Experian Identity & Fraud Advisory Board, and Early Warning Enterprise Risk Advisory Committee.

Government Banking- Fraud Trend Update and Best Practices